

# Client System Requirements

The following table lists the supported combinations of operating system, web browser, and Adobe Reader version for the commenting feature.

Operating system	Web browser	Adobe Reader Version
Windows 11	Edge	DC
	Chrome	DC
	Firefox	DC
macOS	Safari	DC
	Chrome	DC
	Firefox	DC
iOS	Safari	DC
Android	Chrome	DC

**Notes:** Only the two most recent versions of macOS, iOS, Android, supported web browsers, and Adobe Reader DC are supported. The WebDAV functions “Edit” and “Open in Windows” no longer work as WebDAV has been deprecated by Microsoft (see [Known Restrictions](#)).

### Additional requirements for using Brainloop Secure Dataroom

To use Brainloop Secure Dataroom via your web browser the following additional requirements must be met:

- > A computer with an internet connection.
- > No activation of a private or incognito browsing mode.  
If a private or incognito browsing mode is used, the browser does not save the browsing history, cookies, site data, and information entered in forms. The lack of cookie information could lead to unexpected behavior in scenarios where Brainloop Secure Dataroom expects such information for the currently running session.
- > A mobile phone, if a user is a member of a Dataroom that is additionally secured by an SMS PIN and PINs are sent by text messages (SMSes).
- > An email account with an HTML-enabled client so that the messages from the Dataroom are optimally displayed.